

MK-V MODULAR SYSTEMS LTD. CONDITIONS OF GUARANTEE

This Guarantee is in addition to and does not in any way affect any statutory or other rights of consumer purchasers.

If within the guarantee period the equipment proves to be defective by reason of faulty design, workmanship or materials, MK-V undertakes to repair or replace the faulty unit (or any part thereof) free of charge subject to the following conditions;

- 1.** The guarantee period is 12 months from original dispatch of the unit.
- 2.** The equipment shall have been used in accordance with MK-V operating instructions and the technical and/or safety standards in the country where this equipment is being used.
- 3.** The purchaser shall within 7 days of purchase complete the warranty registration card enclosed with each unit and send it to MK-V Modular Systems Ltd. Failure to do so could result in a delay in the provision of support.
- 4.** On noticing a suspected fault the owner should first call MK-V to discuss the problem. It may be possible to diagnose the fault over the telephone. If it is not, then the owner will be advised of the next step to take, which will either be;
 - i.** The local dealer will repair the unit
 - ii.** The purchaser may be required to return the unit directly to MK-V

In each case the customer will be responsible for all carriage charges and insurance costs.

- 5.** This warranty only applies to faults caused due to normal usage. It does not apply to damage or failures that occur due to improper handling, misuse, incorrect external wiring, neglect or transportation.
- 6.** The warranty is void if the outer covers are removed by a technician not authorized by MK-V Modular Systems.
- 7.** This guarantee provides solely for the repair or replacement of defective equipment or parts thereof and no other remedy, including, but not limited to, incidental or consequential damages or loss of any nature shall be available to the purchaser.
- 8.** This guarantee shall not apply to bulbs, batteries and any other items of limited natural life.
- 9.** When contacting MK-V or its authorized distributor please have the serial number to hand as you will be asked for it.

